### GENERAL ONGOING PROFESSIONAL PRACTICE EVALUATION

**Name:** ____________________________________

<table>
<thead>
<tr>
<th>Indicator</th>
<th>Data source(s) (in addition to credentialing file review)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Acceptable</td>
</tr>
</tbody>
</table>

#### PATIENT CARE:

1. Clinical Assessment of Patients
2. Quality of Patient Management Plans
3. Clinical Competence and Judgement
4. Appropriate and Timely Use of Consultants
5. Responds to Pages and Concerns; Availability
6. Patient/Family Education Including Discharge Instructions
7. Medication Management
8. Supports National Patient Safety Goals Initiatives
9. Admissions and Assigned Level of Care Appropriate
10. Follows Accepted Management Guidelines/Standards of Care

**Comments:**

**Recommendations:**

#### MEDICAL KNOWLEDGE

1. Basic Medical Knowledge
2. Medical Knowledge – Specialty-Specific
3. CME Requirements Satisfied
4. Participates Willingly and Effectively in the Education of Medical Students and Residents
## GENERAL ONGOING PROFESSIONAL PRACTICE EVALUATION

<table>
<thead>
<tr>
<th>Name: ____________________________________</th>
<th>Acceptable</th>
<th>Needs Improvement</th>
<th>Unacceptable</th>
<th>Not Observed/Not Applicable</th>
<th>TEND</th>
</tr>
</thead>
</table>

5. Appropriate use of Laboratory and Imaging Services

**Comments:**

**Recommendations:**

### INTERPERSONAL AND COMMUNICATION SKILLS:

1. Relationship with Medical Staff and Hospital Staff
2. Clarity of Records
3. Histories and Physical Exam Documentation Complete and Timely
4. Progress Notes Documentation Complete and Timely
5. Collaborates with SBAR Method
6. Uses Approved Standardized Orders (When Appropriate)
7. Signs Orders in a Timely Fashion

**Comments:**

**Recommendations:**

### PROFESSIONALISM:

1. Respectful of Others
2. Collegial, Courteous, Pleasant, Positive with all Staff, Patients, and Families
3. Compassionate
4. Accountable for Personal Behavior and Actions
5. Maintains Patient Confidentiality
6. Maintains Confidentiality in all Peer Review Processes
7. Follows Ethical Principles at all Times
## GENERAL ONGOING PROFESSIONAL PRACTICE EVALUATION

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<tbody>
<tr>
<td>9.</td>
<td>Quarterly Medical Staff, Committee, Department Meeting Participation and Attendance</td>
<td></td>
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<tr>
<td>10.</td>
<td>Participates Cooperatively and Constructively in Peer Review Activities, Case Reviews, RCA’s</td>
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<tr>
<td>11.</td>
<td>Press Ganey Patient Satisfaction Scores</td>
<td></td>
<td></td>
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<tr>
<td>12.</td>
<td>Follows Admission Processes and Policies</td>
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</tbody>
</table>

**Comments:**

**Recommendations:**

### UTILIZATION MANAGEMENT/QUALITY OF CARE:

1. Adjusted LOS
2. Maintains Legible Records
3. Blood Usage
4. Discharge Summaries Complete and Timely
5. Re-Admission Rate
6. Cooperates with Discharge Planning Process; Discharge to Appropriate Level of Care
7. Ancillary Utilization (appropriate Social Service, Respiratory Therapy, Physical Therapy)
8. Appropriate and Timely Attention to Lifesaving Orders/Advance Directives
9. Appropriately Completes Imaging and Laboratory Requests/Pre-Authorization
10. Appropriate Documentation
11. Cooperates With CDI; Query System

**Comments:**

**Recommendations:**
## GENERAL ONGOING PROFESSIONAL PRACTICE EVALUATION

**Name:** ____________________________________

### CONDUCT

1. Incident Reports
2. Unusual Occurrence Reports
3. Staff/Patient/Family Complaints

**Comments:**

**Recommendations:**

### MORBIDITY & MORTALITY

Including:

- “Never Events” as defined by CMS, BCBSM
- “Sentinel Events” as defined by TJC
- Medication Errors

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>□</td>
<td>None requiring review</td>
</tr>
<tr>
<td>□</td>
<td>Mortalities reviewed: ____________</td>
</tr>
<tr>
<td>□</td>
<td>Resuscitations reviewed: _________</td>
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<tr>
<td>□</td>
<td>Targeted reviews: ________</td>
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</table>

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<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>□</td>
<td>No adverse outcomes</td>
</tr>
<tr>
<td>□</td>
<td>Medical management appropriate. No quality issues</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Minor adverse outcomes:</th>
<th>Major adverse outcomes:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Care appropriate:</td>
<td>Care appropriate:</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Medical management controversial:</th>
<th>Medical management inappropriate:</th>
</tr>
</thead>
</table>

**Comments:**

**Recommendations:**

### FOCUSED REVIEW/ACTION

Including:

- FPPE
- PEER Reviews
- Suspension/Privilege Restrict

**Comments:**

**Recommendations:**

**PHYSICIAN SIGNATURE:** ____________________________